CSE 8803RS: Recommendation Systems Lecture 2: Memory-Based Collaborative Filtering

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- Users: $u, v \in \mathcal{U}$; Items: $i, j \in \mathcal{I}$
- Ratings: r_{ui} indicating degree of preference of user u for item j, higher values ⇒ stronger preference
- **Problem.** Ratings are not defined over all $\mathcal{U}\times\mathcal{I}$, need to predict those missing ratings
- Incomplete rating matrix

	Casablanc	God Father	Harry Potter	Lion King
David	5	4	2	?
John	3	2	?	5
Jenny	5	2	5	?

• Users and items are *dual* of each other. However, your viewpoint can either be

— User centric: for a given user with past purchasing and/or rating history, how to recommend new items to her?

— Item centric: for a given item that was bought and/or rated by some users before, to which other users should we recommend it?

- CF has been exclusively focused on the user-centric viewpoint. Thus the heavy emphasis on item-based methods
- Asymmetry still exists in real-world examples
 - similarity of items more stable than similarity of users

Problem. For a given user with past purchasing and/or rating history, how to recommend new items to her?

User-based methods

— For a given user, find other similar users, and recommend items those similar users liked in the past

- Scaling issues: complexity O(MN), where M # of users, and N # of items; in practice more like O(M)
- Some remedies:
 - sampling users
 - clustering users

— offline computation of user similarity: frequent change of user activities

The notion of an active user a, and the prediction for r_{ai}

- For any user u, let $I_u = \{i \mid r_{ui} \neq ?\}$
- Mean user rating:

$$\bar{r}_u = \frac{1}{|I_u|} \sum_{i \in I_u} r_{ui}$$

• Prediction for *r_{ai}*

$$\hat{r}_{ai} = \bar{r}_a + \kappa \sum_u sim(a, u)(r_{ui} - \bar{r}_u)$$

where u is over the set of neighbors, κ normalization factor

- As is written the set of neighbors is *fixed* independent of the item to be predicted
- The best k neighbors may not even have an opinion about the particular item
- Dynamically select k best neighbors who have rated the item

• Correlation:

$$sim(a, u) = \frac{\sum_{i} (r_{ai} - \bar{r}_{a})(r_{ui} - \bar{r}_{u})}{\sqrt{\sum_{i} (r_{ai} - \bar{r}_{a})^{2}} \sqrt{\sum_{i} (r_{ui} - \bar{r}_{u})^{2}}}$$

where the summation is over $i \in I_a \cap I_u$

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- Default voting: assume default values, and expand the summation over i ∈ I_a ∪ I_u or beyond
 - assume some number of items that both would like/dislike
- Inverse user frequency: down-weight items that appear in many I_u
 analogous to inverse document frequency in IR
 - many variations on this: $log(M/M_i), M_i \# of I_u$ that item *i* appeared
- Case amplification: making sim(a, u) more extreme

Problem. For a given user with past purchasing and/or rating history, how to recommend new items to her?

Item-based methods

— For a given user, find items that are similar to those that the user has purchased or rated, then combines those similar items into a recommendation list

- Offline computation of item similarity: complexity $O(MN^2)$. However, most of the entries will be zero \Rightarrow fast method
- Online look-up of similar items does not depend on M or N
 but rather how many the user purchased/rated in the past
- Works for user with limited data, even just one item purchase/rating

Problem. Computing Item Similarity table offline: complexity O(MN) — there might be items bough by most users, but each user only bought a small number of items

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For each item in product catalog, I_1
For each customer C who purchased I_1
For each item I_2 purchased by
customer C
Record that a customer purchased I_1
and I_2
For each item I_2
Compute the similarity between I_1 and I_2
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Evaluation Metrics

 r_{ui} vs. \hat{r}_{ui} , and \mathcal{T} is the test set

• Root mean squared error (RMSE):

$$\left(\frac{1}{|\mathcal{T}|}\sum_{(u,i)\in\mathcal{T}}(r_{ui}-\hat{r}_{ui})^2\right)^{1/2}$$

• Mean absolute error (MAE):

$$\frac{1}{|\mathcal{T}|}\sum_{(u,i)\in\mathcal{T}}|r_{ui}-\hat{r}_{ui}|$$

• Metrics based on binary classification

- 43,000 users and 3,500+ movies
 - users with 20+ ratings
 - used 100,000 ratings with a 943×1682 user-item matrix
- Public data: 1 million ratings for 3,900 movies by 6,040 users. About 4% of the ratings are observed. The ratings are integers ranging from 1 (bad) to 5 (good).

Compare Similarity

- Pure cosine for rating vectors
- Correlation
- Adjusted cosine



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Sensitivity of the Neighborhood Size



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of items to keep in item similarity table



Sensitivity of the model size (at selected train/test ratio)

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